Value of virtual care

The University of Kansas Health System – Kansas City, KS Steve Kropp, M.S. - Director of Telehealth

TUKHS Telehealth build up

The Health System officially approved telehealth planning in 2018 A two year business plan was implemented in 18 days. Currently12.4% of OP visits telehealth. Primary care, Internal Medicine Acute and follow up visits with all specialty services Remote Patient Monitoring Urgent Care

Great Bend, KS experiencing many telehealth firsts

First location to receive Tele-Infectious Disease First location to receive Tele-Speech Language Therapy First location to receive Tele-RDL services First location to receive Tele-noctinsivist coverage First location to receive Tele-MFM coverage

Why are firsts important? Innovative leadership, vision and strong planning team providing access to rural patients.

How are they accomplished? Fully integrated experience for both provider and patient in Epic portal.



Value to Patients and Providers in both time and mo

THE UNIVERSITY OF KANSAS HEALTH SYSTEM

CY 2022 Telehealth Patient Impact



158K TH Encounters Average 8.5miles each way Total: 2.5 Million miles not driven



Travel

- PTO
- Child Care I
- Reduced M



Average US Fuel Economy: 25.4 Miles Savings:

- ~99,0200 Gallons of Gas
- KC 11 Month Gas Price \$3.30 = ~ \$3

Medical Practice Outpatient Behavioral Health Urgent Care LTR - Face to Face LTR - Face to Face LTR - All LTR - All LTR - Telehealth LTR - All LTR - Telehealth LTR - Face to Face LTR = Likelihood to Recommend LTR = Likelihood to Recommend LTR = Likelihood to Recommend

Next generation of sustainable Virtual Care at The University of Kansas Health System

- Optimization of existing telehealth services
- Rapid expansion of Remote Patient Monitoring
- Identifying bundled services in our System that could be insulated from reimbursement pivots of the future



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