

# Telehealth: Connecting Communities for Constant Care

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| Howard, South Dakota

## Organizational Overview

Horizon is a 501c3 Federally Qualified Community Health Center with 24 primary care and 8 dental clinics in South Dakota.

Horizon has leveraged telehealth for nearly two decades. Telehealth has been leveraged to deliver acute & primary care, behavioral health, dental and specialty care services.



## Telehealth Services

- Internal Primary Care Coverage
- Behavioral Health
- Teledentistry
- "TeleHome" Visits
- Specialty Care
- Internal X-ray Support
- Language Interpretation Services

## Program Spotlight - What & Why?

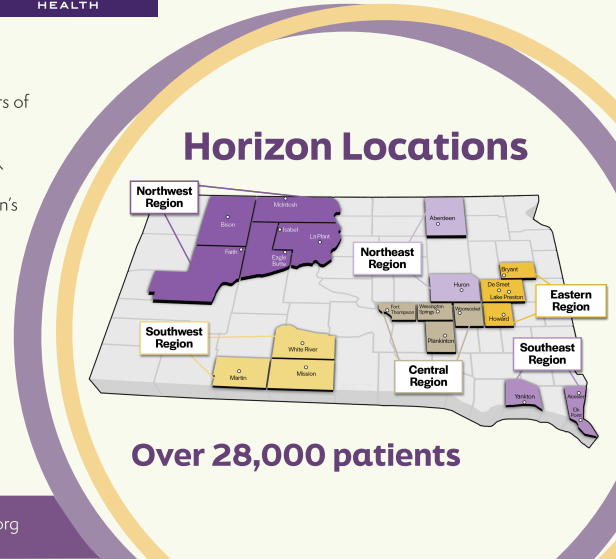
In an effort to keep clinic doors open during provider shortages in rural and frontier South Dakota, Horizon has relied heavily on telehealth over the past two years. Recruitment of primary care providers and dentists is an ongoing challenge for Horizon especially in frontier South Dakota communities. This splash session highlights Horizon's efforts in combatting the workforce shortage using telehealth technologies.

## 2023 Stats

- 250 acute & primary care visits totaling 4,279 hours of virtual coverage
- 184 teledentistry visits performed
- 4,690 patients offered behavioral health therapy & medication management services
- 7 American Indian Reservations included in Horizon's telehealth service area
- 33 specialty care consults
- 457 video language interpretation consults

## Future Plans, Vision & Initiatives

- Remote Patient Monitoring
- Chronic Care Management Support
- Maternal Health
- Artificial Intelligence



## Contact Information

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