Telehealth: Avera Health's Commitment to Rural Healthcare

Avera Health, Sioux Falls, South Dakota
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WHO WE ARE

Avera Health has been caring for the whole person – body, mind, and spirit – since 2000, when the Benedictine and Presentation Sisters united their two health systems. As the largest female-founded organization in the region, Avera's footprint spans **72,000 square miles, 86 counties, over 300 locations, and serves over 1,000,000 patients.**

COMPREHENSIVE & INNOVATIVE VIRTUAL HEALTH CARE SERVICES

- Avera has been offering telehealth services since the early **1990s**.
- Telehealth is part of the way we deliver care – through **19 different health services**, we provide comprehensive treatment tailored to patient needs**.**
- In 2024, Avera had **over 500,000** telehealth interactions.

ADVANCED TECHNOLOGY SUPPORTING INDIVIDUALIZED CARE – AVERA SPECIALTY CARE (eCONSULT) VISITS

Utilizing TytoCare equipment, eConsult visits allow patients spanning **5 states** to connect to over **30 specialties.** Avera patients travel to one of our more than **110 originating sites, spanning over 72,000 square miles,** and with the assistance of a registered nurse, connect to their specialists via telehealth. eConsults provide timeliness of care and convenience for the patient. eConsult visit facilitators are trained on proper use and are members of a monthly continuing education program.

IN 2024…

- **20,324** eConsult visits were performed across Avera's footprint.
- Roughly **13,633,521** patient miles were saved by patients utilizing telehealth, beating the alternative of driving to and from Sioux Falls.
- About **$1,605,512** patient dollars were conserved, opposed to being spent on gasoline for commutes.
- Over **192,060** hours were given back to the patients by eliminating hours spent traveling in a car to see their providers.

eCONSULT SPECIALTIES

Behavioral Health	Genetic Counseling	Cardiology	Pediatrics	Plastic Surgery
Nephrology	Hepatology	Gastroenterology	Surgery	Internal Medicine
Endocrinology	Wound Care	Urology	Women's Health	Neurology
Infectious Disease	Dermatology	Pulmonology	Peds Critical Care	Palliative Care
Rehabilitation	Ear/Nose/Throat	Oncology	Primary Care	Resp. Therapy
Neonatology	Bariatric Medicine	Hematology	Diabetic Educ.	Speech Therapy

CONTACT INFORMATION

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ADDITIONAL TELEHEALTH SERVICES AT AVERA

eRadiation Oncology
eNICU
Behavioral Health
TeleNeurology
eSANE
Radiology
Remote Patient Monitoring
Virtual Nursing (Inpatient & LTC)
Virtual OB Nursing
Virtual Monitoring
Hospital @ Home
eEmergency
ePharmacy
Senior Care
eICU
eHospitalist



OUR SHARED VISION, NOW AND INTO THE FUTURE

Our commitment to rural health remains strong, now and into the future. With our virtual nursing program expanding into both inpatient units and long-term care facilities, with our virtual OB nursing and virtual cardiac nursing programs in development, and with our dedication to AI integration, Avera is committed to utilizing digital health tools to expand the benefits of telehealth to all patients. For more information and updates, please visit avera.org.