gpTRAC Telehealth

Telehealth as a Strategic Imperative

April 9-10, 2018

Hilton Minneapolis/St. Paul Airport Mall of America

gpTRAC
Great Plains Telehealth
Resource & Assistance Center



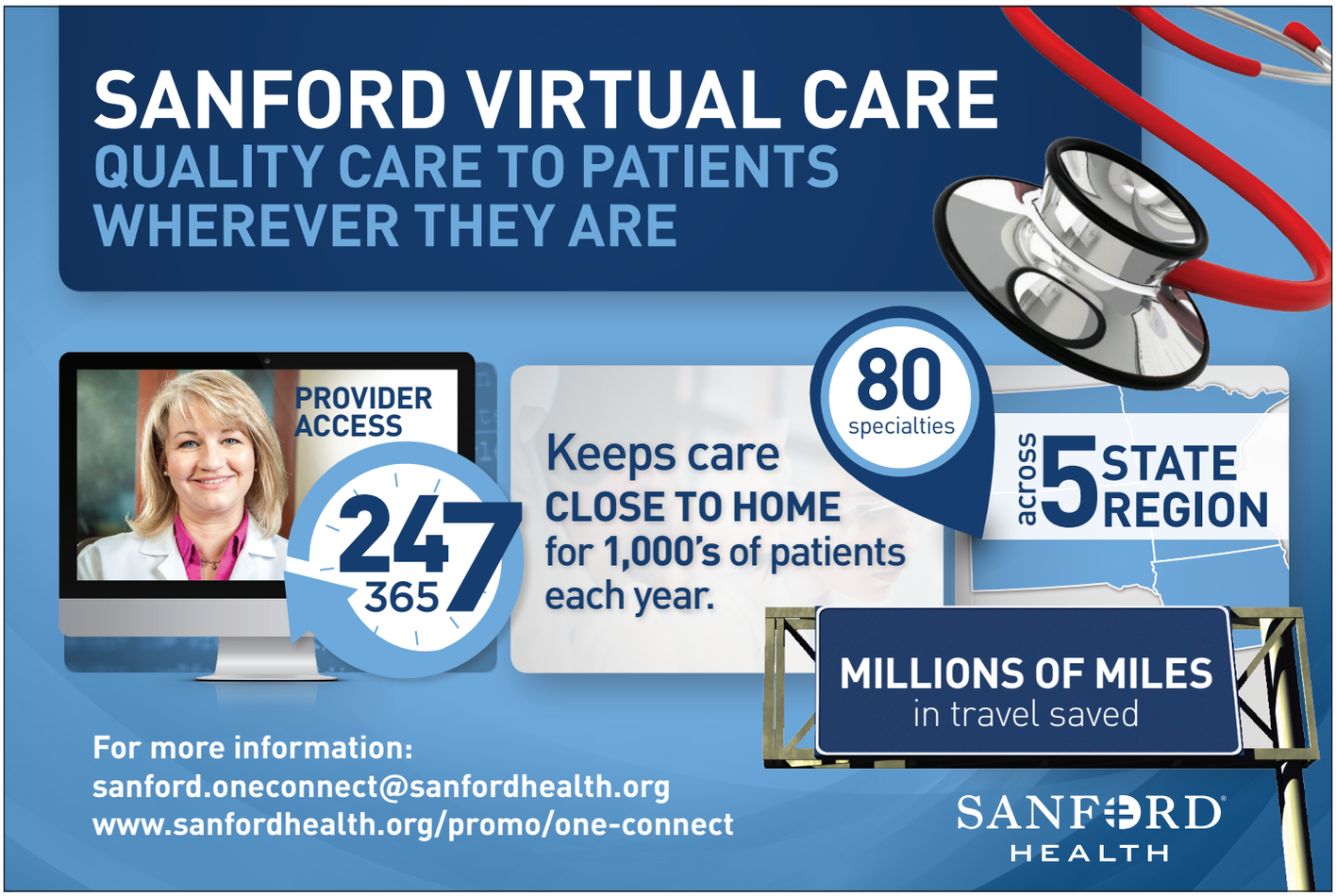
WELCOME!

This has been another exciting year for telehealth! Almost every state in the Great Plains region has made (or is actively considering) some significant change to its telemedicine/telehealth regulations or practices. Our regional health systems are some of the most progressive and successful in the country at developing and implementing innovative programs that bring value to healthcare at multiple levels. At the national level, Congress has made several significant changes to federal laws and Medicare regulations regarding telehealth, and is debating further changes that may include telehealth. CMS continues to roll out new payment and reporting mechanisms, many of which either allow or expect the use of telehealth in new and innovative ways.

This has also been another exciting year for gpTRAC and this Annual Conference. We have fabulous keynote and plenary speakers, and are providing our first-ever Executive Strategy Workshop. gpTRAC recently expanded the Program Advisory Council, and we hope to provide more opportunities for you, the attendees at this conference, to meet and interact with them. They are the real experts in telehealth! Finally, we've worked to highlight more of fantastic programs already operating in our region, with a particular focus on telemental health. All of this adds up to the most exciting Regional Telehealth Forum we've ever had!

We hope you will find this to be a place where telehealth champions and leaders can gather to not only learn from each other, but also strategize and discuss ways to best address the challenges and opportunities we all face. gpTRAC is ready to partner with you in these efforts and we look forward with excitement at what the coming year will bring!

Your Friends at gpTRAC
Jonathan Neufeld, *PhD*
Doris Barta, *MHA*
Zoi Hills, *MHI*
Stuart Speedie, *PhD*



FORUM SCHEDULE

MONDAY, APRIL 9, 2018

8:00-1:00	***Conference Registration & Networking*** Exhibits Hall opens at 10:00 - Attendees spend time with Conference Sponsors
9:00-11:30	**Pre-Conference Workshop: Telehealth 101** Regional telehealth leaders will provide an overview of information, concepts and skills needed to understand and work effectively in the world of telehealth
10:00-12:00	**Technology Showcase** ***National Telehealth Technology Assessment Center (TTAC)*** TTAC will display and demonstrate a range of current telehealth equipment and answer questions about telehealth technology options
	CONFERENCE ACTIVITIES
12:30-1:00	**Welcome & Introductions** Jonathan Neufeld, PhD - Program Director gpTRAC - Introduction of PAC Members & Updates
1:00-2:00	**Keynote Address** ***Mercy Virtual: Transforming Care Within and Beyond the Hospital*** Randall S. Moore, MD, MBA - President & CEO, Mercy Virtual
2:00-2:20	**NETWORKING BREAK**
2:20-3:10	**Plenary Address** ***Is Telehealth Part of Your Strategic Plan? It Should Be!*** Joseph A. Tracy, MS - Vice President - Connected Care & Innovation Lehigh Valley Health Network
3:10-5:00	**Workshop Breakouts** ***A. Planning Strategically for Telehealth (by Reservation)*** Carol Beam, CPA, MBA - CEO Rocky Mountain Health Network ***B. Maximizing Clinical Effectiveness and Presentation Quality*** Garret Spargo, Jonathan Neufeld, Mary DeVany and Marsha Waind
5:00-7:00	**Sponsor Reception** Sponsor Introductions

TUESDAY, APRIL 10, 2018

7:00-8:00	***Breakfast and Networking*** Spend time with Conference Sponsors
8:00-8:45	**Session 1** ***Update from the Leona M. and Harry B. Helmsley Charitable Trust*** ***The Return on Investment of Telehealth: A Funders Perspective*** Heidi Schultz, Senior Program Officer, The Helmsley Charitable Trust Rural Health Program
8:45-9:45	**Session 2 - Panel** ***Telemental Health Strategies*** Panel featuring innovative telemental health models and discussion of current barriers
9:45-10:15	**NETWORKING BREAK** Attendees spend time with Conference Sponsors
10:15-11:15	**Session 3** ***Strategic Development & Enterprise Technologies - Technology Trends that impact Telehealth*** Garret Spargo - Director Product Development, Alaska Native Tribal Health Consortium (ANTHC)
11:15-12:15	**Session 4 - Panel** ***Telehealth Across the Great Plains*** Area programs discuss strategic efforts underway to expand access and improve services
12:30-1:00	***Lunch and Networking with Attendees Telehealth for the Present and Future***
1:00-2:30	***Technology Showcase & Regional Leadership Direct Consultation*** This 90 minute session is designed for attendees to meet with regional telehealth leaders who are experts in the telehealth field, to experience the telehealth equipment on display, and to continue to connect with Conference Sponsors.
2:30-3:30	***Conference Evaluation & Wrap Up*** Discussion of Conference, Real time evaluation, Future recommendations

SESSION DESCRIPTIONS

MONDAY, APRIL 9, 2018

TELEHEALTH 101 WORKSHOP: 9:00-11:30AM

Our Conference this year will kick off with a pre-conference workshop called Telehealth 101. This 2.5 hour program is meant to give those new to the industry a better grasp of what it takes to have a telehealth program. Our panel of experts will cover four very distinct areas of telehealth:



Marsha Waind,
MOTR/L, CHT, CLT

MARSHA WAIND MOTR/L, CHT, CLT

Considerations for Implementing Telehealth

Marsha is the Regional Services Manager of Information Systems at Altru Health Systems. Marsha will discuss the benefits of telehealth and how to conceptually get started. She will discuss different models of telehealth including Internal, External and Hybrid. She will discuss your return on investment from the rural originating site as well as the specialist distant site. She will also discuss how to make your program grow and how to identify patients who can benefit from your telehealth program.



Mary DeVany

MARY DEVANY

Regulatory Aspects of Telehealth

Mary DeVany is the Director of Telehealth for Nebraska Medicine. Mary will review privileging and credentialing and interstate licensure as well as cover some of the contract basics for telehealth. She will briefly touch on the equipment generally used in telehealth, and will guide participants towards online tools that they can use in developing their telehealth program. Mary will focus on payor guidelines by State as well as State Telemedicine Laws. She will also discuss telehome monitoring – implementation and lessons learned.



Maureen Ideker,
RN, BSN, MBA

MAUREEN IDEKER RN, BSN, MBA

Implementation Tools

Maureen is the System Director of Telehealth for Essentia Health. Maureen will discuss using a telehealth services checklist, and will address proficiency and competency in your telehealth program. She will provide a Scope of Services template, and will review an example of a telehealth work flow process map. Maureen will also address Patient safety concerns.



Susan Berry,
MBA

SUSAN BERRY, MBA

Future Telehealth Considerations

Susan is the Enterprise Director of Telehealth Services for Sanford Health. Susan will review the changing payment models for telehome monitoring. She will review the aspects of expanding services from traditional settings to retail, direct to consumer and the workplace. She will also discuss continuous monitoring devices (wearables) that aid in treatment to prevention strategies for patient care.

TECHNOLOGY SHOWCASE: 10:00-12:00AM

National Telehealth Technology Assessment Center (TTAC)

The National Telehealth Technology Assessment Center (TTAC) has developed a traveling Telehealth Technology Showcase that provides an opportunity for conference attendees to be able to review and assess similar medical peripherals side by side in a vendor agnostic environment. TTAC will display and demonstrate a range of current and up and coming telehealth technologies through the Showcase. The Showcase will include a range of medical peripheral devices, including innovative watch equipment that is new to the market, or soon to be released.

The Showcase is designed for participant interaction. Program staff will be on hand to answer questions about the technology present, as well as technology options for those organizations new to telehealth, or who are planning an expansion of their telehealth program.

KEYNOTE SPEAKERS:



Randall S. Moore,
MD, MBA

RANDALL S. MOORE, MD, MBA (1:00PM)

President & CEO, Mercy Virtual

Mercy Virtual: Transforming Care Within and Beyond the Hospital

Dr. Moore is Chief Executive Officer of one of the premier telehealth programs in the country. He will discuss how his team has focused on expanding access, improving outcomes and lowering healthcare costs through the delivery of virtual care to patients across multiple states. Dr. Moore will also address the challenges of moving from a traditional fee-for-service model to a value-based model focused on population health management, and how telehealth can serve as the technical engine for that change.



Joseph A. Tracy,
MS

JOSEPH A. TRACY, MS (2:20PM)

Vice President, Connected Care & Innovation, Lehigh Valley Health Network

Is Telehealth Part of Your Strategic Plan? It Should Be!

Mr. Tracy has a wealth of experience in the field of telehealth. He currently oversees a program that provides more than 100,000 virtual clinical encounters per year. Through his work as a Telehealth Program Director and his experience as the President of the Center for Telemedicine and e-Health Law, Mr. Tracy brings a passionate and practical perspective to addressing questions of where healthcare is headed and the solutions we will need to get there.



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SESSION DESCRIPTIONS

MONDAY, APRIL 9, 2018, cont.

WORKSHOP BREAKOUTS: 3:10-5:00PM



Carol A. Beam,
CPA, MBA

CAROL A. BEAM, CPA, MBA

CEO & Executive Director, Rocky Mountain Health Network (PHO), and Rocky Mountain Accountable Health Network (ACO)

Planning Strategically for Telehealth

This workshop is designed for regional and rural hospital CEOs and other healthcare executives responsible for exploring, evaluating, and implementing telehealth service lines. Ms. Beam will lead workshop attendees through a strategic thinking and learning process designed to help participants plan their next steps in telehealth program implementation. She will guide the discussion around identifying problems and barriers associated with telehealth programming and/or growth, and will help the group move from conceptual understandings to concrete actions.

Carol Beam is currently the CEO and Executive Director of the Rocky Mountain Health Network, a Physician Health Organization. Prior to that, she was the Director of Strategy and Business Development for St. Vincent Healthcare, a large urban facility in Montana. Ms. Beam has many years experience managing planning and market research and is very familiar with the issues facing Critical Access Hospitals today.

Maximizing Clinical Effectiveness and Presentation Quality

This workshop will provide a hands-on introduction to a variety of skills necessary to make the most of live video as a clinical tool. The workshop will address screen sizes and form factors, camera angles, lighting and sound, room layout, and other factors affecting presentation quality. It will also cover training and evaluation of trainees using a standardized assessment tool.

JONATHAN NEUFELD, PHD, Program Director, Great Plains Telehealth Resource & Assistance Center (gpTRAC)

GARRET SPARGO, MA, Director Product Developmen, Alaska Native Tribal Health Consortium (ANTHC)

MARY DEVANY, Director of Telehealth, Nebraska Medicine

JESSICA MILLER, BSN, RN, Program Manager for Telehealth, Gundersen Health



SPONSOR RECEPTION: 5:00-7:00PM

Please stay for a reception with the Sponsors and Exhibitors. This time together allows for networking opportunities, plus a more in-depth opportunity to explore the vast array of telehealth technologies presented by our conference Exhibitors and Sponsors.

TUESDAY, APRIL 10, 2018

SESSION 1: 8:00-8:45AM



Heidi Schultz, *MBA*

HEIDI SCHULTZ, MBA
Program Officer, Rural Healthcare

The Return on Investment of Telehealth: A Funders Perspective
Update from the Leona M. and Harry B. Helmsley Charitable Trust

Take a look back over the last nine years at Helmsley's grants in telemedicine and learn how a funder looks at the return on their investments. Program Officer Heidi Schultz will share case studies, business cases, and examples on how Helmsley Rural Healthcare looks at their ROI regarding telemedicine: how a grant-funded program can become sustainable; how the service provider (grantee) can sustain the program and grow it; how can rural hospitals afford new services and sustain it beyond the grant, and of course, how have we improved access & quality care to patients as well as provided savings to patients and payers.

Heidi Schultz is a Program Officer for The Helmsley Charitable Trust Rural Healthcare program, which is based in Sioux Falls, South Dakota. She manages the Healthcare Delivery via Technology portfolio, advocacy portfolio, and the Simulation in Motion projects. Ms. Schultz worked in the not-for-profit sector for over twenty-two years in fundraising & grant writing, marketing, communications & PR, and administration. Ms. Schultz has been at The Trust for seven years. She has a B.A. in Commercial Economics and a minor in Spanish from South Dakota State University, and an MBA in Healthcare Systems Management from Moorhead State University, Kentucky. She is currently pursuing a Master degree in Public Health. Heidi is a West River girl, having grown up mostly in Rapid City, South Dakota with roots in Redfield (pheasant country).

SESSION 2: 8:45-9:45AM

Telemental Health Panel

This panel will discuss some of the ways their successful telemental health programs and services came about, and how they are impacting care at their organizations. Various realized benefits will be discussed, along with the primary barriers to telemental health that still need to be addressed.

PAUL GOERING, Vice President, Allina Mental Health

SONJA RANCK, Chief Operating Officer/ Chief Nursing Officer, Skiff Medical Center

SHAUNA REITMEIER, Chief Executive Officer, Northwestern Mental Health Center

RIC SCHAEFER, DirectorArrowhead Health Alliance

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SESSION DESCRIPTIONS

TUESDAY, APRIL 10, 2018, cont.

SESSION 3: 10:15-11:15AM



Garret Spargo, *MA*

GARRET SPARGO, MA
Director Product Development, Alaska Native Tribal Health Consortium (ANTHC)

Strategic Development & Enterprise Technologies – Technology Trends that Impact Telehealth

As demand for telehealth continues to grow across the country, how should organizations prepare themselves to ride a new wave of innovative clinical and technical programs? This presentation will explore how activities in the present can position organizations for an unknown future, and look at a handful of cutting edge technologies and services that healthcare organizations should be aware of. Guided by ANTHC's experiences as a healthcare organization and the Telehealth Technology Assessment Center's broad experience with telehealth technology, get ready to think about what's coming next and what we can do about it now.

Garret Spargo is Aleut/Unangan, originally from the island community of Sand Point in the Aleutian Region of Alaska. He is the Director of Product Development for the Telehealth department of the Alaska Native Tribal Health Consortium (ANTHC) and serves as the Principal Investigator for ANTHC's Health Resources and Services Administration (HRSA)-funded National Telehealth Technology Assessment Resource Center (TTAC). He has filled numerous roles at ANTHC since 2000, during which time he also received his BA from Seattle Pacific University (2005) and his MA in Anthropology from the University of Chicago (2013). He has been actively involved with the American Telemedicine Association's Technology and Telemental Health Special Interest Groups, and is involved in the development of online learning materials for the revitalization of the Eyak language as a part of the daXunhyuuga' eLearning Place.





TUESDAY, APRIL 10, 2018

SESSION 4: 11:15AM-12:15PM

Telehealth Strategies Across the Great Plains Region

This panel focuses on the ways several successful programs in the region have built their telehealth programs and brought them into alignment with their overall organizational strategies. Panel members will discuss ways that telehealth can provide strategic advantages, and how organizations can better integrate telehealth programs into their strategic vision.

MANDI CONSTANTINE, Division Director, Virtual Health Services for CHI Health

JAY WEEMS, Vice President of Operations, Avera eCare

LEEANN HEIM, Telehealth Program Manager, Regional Hospital

BARB ANDREASEN, Director of Telehealth and Regional Development, Allina Health

STACY HELSHER, Telehealth Program Manager, SSM Health Care Corporation

CHRIS MEYER, Director of Virtual Care and Telehealth, Marshfield Clinic Health System

TECHNOLOGY SHOWCASE & REGIONAL LEADERSHIP DIRECT CONSULTATION: 1:00-2:30PM

Consultation Stations

This highly interactive session will provide structured time for direct consultation with specialists in telehealth. Stations will focus on various telehealth technologies (as presented by the Telehealth Technology Assessment Center) and the members of the gpTRAC Program Advisory Council. Council members direct and operate successful telehealth programs across the region, and will be available for 1:1 consultation and small group discussions.

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THANK YOU TO OUR EXHIBITORS & PARTNERS:

Avera - With more than 20 years' experience in providing virtual care, Avera eCARE developed world-class expertise in partnering with health centers and other community facilities to provide increased access to specialists. Our telehealth center is the first in the nation providing 24-hour access to specialists across multiple disciplines.

Avizia - Avizia's virtual care solutions are creating new ways for providers to connect with their patients. From in-hospital emergent care to at-home urgent care, Avizia solutions span the continuum enabling telehealth across a comprehensive range of clinical service lines. Trusted by eight of the top ten IDNs in the nation and one in four US hospitals, Avizia empowers providers to deliver unparalleled access and clinical excellence to patients. Visitwww.avizia.com to learn more.

Certintell - Do your virtual care plans align with the future of healthcare? Why adopt a telehealth solution tied to the legacy fee-for-service world? We can help you implement telehealth that fits your strategic goals. Certintell is designed for safety-net professionals who want to conduct HIPAA compliant video consultations, bill for CCM and RPM with their patients and monitor/influence the diet and lifestyle of their patients. Certintell is a 100% HIPAA compliant telehealth solution.

Dialog One - Dialog One provides language and cultural services on a whole new level. The company's language and cultural services are designed to close the separation between professional service providers and their client's experiencing barriers in communication. Language services are cost effective and available to clients in multiple modalities and times of day.

GMTBI - GMTBI is organized for charitable, educational, and scientific purposes, including but not limited to fostering and supporting the establishment of a commonwealth of telehealth connectivity, networking capacity and sharing of telehealth knowledge and technology to improve access to healthcare.

InnovaTel - InnovaTel, LLC was established to provide high-quality psychiatric care via remote video modality to provider organizations in need of psychiatric coverage. The founders of the company, recognizing the significant national shortage of psychiatrists and the increasing demand for care, established the company to serve this increasing need. InnovaTel, LLC currently provides psychiatric services including, psychiatric evaluations, medication management and consultation to clinics, hospital systems and FQHCs.

Integrated Telehealth Partners - Our mission at Integrated Telehealth Partners is to increase timely access to quality behavioral healthcare via telepsychiatry. We provide outpatient, inpatient, and crisis services throughout the Midwest; and focus our efforts across a spectrum of settings including mental health clinics, hospitals, correctional facilities, primary care practices, and residential/skilled nursing facilities.

InTouch - InTouch Health, the 2018 Best in KLAS Category Leader for Virtual Care Platforms, provides its world class, 24/7 monitored InTouch Telehealth Network, comprised of regulated telehealth systems, clinical workflow solutions and software, and managed services to hospitals and healthcare systems for the delivery of clinical care, anytime, anywhere. Today, InTouch Health supports more than 130 healthcare systems, 7,700 registered network users and 1,780 care locations around the world as they deploy telehealth programs across their enterprises. InTouch Health has surpassed 1.68 million network sessions, which includes 940,000 telehealth virtual care sessions over the InTouch Telehealth Network.

Iris Telehealth - Iris Telehealth is a telepsychiatry provider organization of psychiatrists and psychiatric nurse practitioners. Our mission is to provide underserved communities with access to high quality mental health care. We are owned and operated by doctors who understand what patients need and have earned a reputation for providing outstanding customer service.

Medtronic Care Management Services - Medtronic Care Management Services (MCMS) is committed to providing value-based healthcare at home. Through a combination of remote patient monitoring technology, proprietary software, patient engagement and care coordination, our comprehensive patient management programs provide clinicians with important insights useful in identifying patients potentially at risk for acute events.

Minnesota Mental Health Community Foundation - Fast-TrackerMN.org is an online database of mental health services and substance use disorder treatment programs. The Minnesota Mental Health Community Foundation, a free, open-source community resource, connects people seeking services with clinics and programs. Searchers can use Fast-Tracker to find services and programs in their area, and based on services needed, insurance or funding source, wait times, and other personalized criteria. The mental health services search has been live since 2012, and the substance use disorder programs search was added in 2017 with support from the Minnesota Department of Human Services Alcohol and Drug Abuse Division and the State Targeted Response Opioid Crisis grant.

Pinnaca - Pinnaca delivers fully managed video conferencing & collaboration services to all types of brands and organizations across the globe. Pinnaca is a leading worldwide provider of cloud-based and customer hosted managed visual communication and collaboration services. Pinnaca provides innovative visual communications from tele-presence to desktop and mobile solutions, allowing end-users to communicate on a reliable service; any time, any place, regardless of location, time, network or device.

Sanford Health - Sanford Health is an integrated health system headquartered in the Dakotas. It is the largest, rural, not-for-profit health care system in the nation with 45 hospitals and 289 clinics in nine states and three countries. With 28,000+ employees, including 1,300+ physicians in more than 80 specialty areas of medicine, Sanford Health is the largest employer in the Dakotas. Nearly $1 billion in gifts from philanthropist Denny Sanford have allowed for several initiatives, including global children's clinics, genomic medicine and specialized centers researching cures for type 1 diabetes, breast cancer and other diseases.

Syrzi - Synzi is a virtual care company dedicated to providing better ways for you to engage colleagues, patients and members simply and efficiently. Our sophisticated platform and configurable framework automates and optimizes workflows across video, email and secure messaging communication modalities. We enable better performance for healthcare organizations, better access for patients/members, and better outcomes for all.

Trapollo - Trapollo LLC is a leading provider of managed services that enable healthcare providers, home health agencies and insurers to successfully deploy telehealth and remote health monitoring solutions. Trapollo offers a large selection of services from program design consulting to full implementation and program operational services. Trapollo has been a proud member of the Cox Communications family since their acquisition in 2015. For further information, please visit our website at www.trapollo.com.

University of St. Thomas - The University of St. Thomas offers a Health Care MBA, MS in Health Care Communication, and MS in Health Care Innovation, delivered through a combination of on-campus and distance learning models. These programs connect you with experience faculty and talented peers from all sectors of the health care industry, allowing you to seize opportunities to innovate and create value in the health care system.

University of Wisconsin - The Great Lakes Addiction Technology Transfer Center (Great Lakes ATTC) is located at the University of Wisconsin-Madison Center for Health Enhancement Systems Studies. We support the substance use disorder treatment and recovery services workforce through technical assistance and training that promotes the adoption of evidence-based practices and continuous system and service improvement.

Vidyo - Vidyo delivers a highly scalable software-based conferencing and communications platform that makes technology transparent for healthcare environments by integrating with clinician workflow tools and patient portals. This unprecedented ease of access and use comes with Vidyo's patented adaptive technology that enables it to deliver consistent high quality video, audio, and content across any IP network and user device. As a leading provider of telehealth platform services, Vidyo is currently in use by over 250 IDNs, representing more than 2,300 individual hospitals. Notable Vidyo healthcare customers include Kaiser Permanente, Cleveland Clinic, Mercy, Banner Health, and many more. Vidyo can enable video patient engagement natively from within the applications that are already in use by your clinicians and patients.

A SPECIAL THANK YOU:

Since the establishment of the Great Plains Telehealth Resource & Assistance Center (gpTRAC), we have been fortunate to have the involvement and input of a number of telehealth leaders from each of the states we serve. These leaders represent the Program Advisory Council. They have been extremely supportive of our efforts over the years. We greatly appreciate their on-going support and guidance of the work of gpTRAC.

PROGRAM ADVISORY COUNCIL:

Iowa
Fred Eastman
CHI Mercy – Des Moines

Minnesota
Maureen Ideker
Essentia Health

Barb Andreasen
Allina Health

Nebraska
Mary DeVany
Nebraska Medicine

Max Thacker
University of Nebraska Medical Center

North Dakota
Marsha Waind
Altru Health System

Lynette Dickson
University of North Dakota School of Medicine and Health Sciences , ND State Office of Rural Health

South Dakota
Susan Berry
Sanford Health

Wisconsin
Jessica Miller
Gundersen Health

STATE OFFICES OF RURAL HEALTH

We are fortunate to have our State Offices of Rural Health (SORH) engaged with gpTRAC as well. The following individuals also provide a much-needed service for our Region.

Iowa
Megan Hartwig
State Office of Rural Health

Minnesota
Will Wilson
State Office of Rural Health

Nebraska
Margret Brockman
State Office of Rural Health

South Dakota
Josie Petersen
State Office of Rural Health

GREAT PLAINS TELEHEALTH RESOURCE & ASSISTANCE CENTER (GPTRAC)

Great Plains Telehealth Resource & Assistance Center (gpTRAC) helps healthcare providers develop, implement and expand their telehealth programs. We serve Minnesota, Iowa, Nebraska, North Dakota, South Dakota, and Wisconsin. Our mission is to improve access to quality healthcare services through technology.

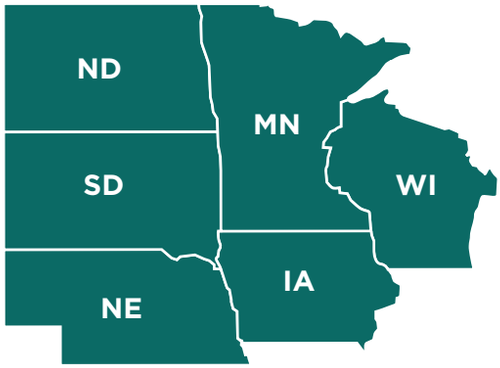
At gpTRAC, we have a four-part mission: build telehealth awareness, promote education, provide individualized consultation, and provide data specific to telehealth services in our region. We promote healthcare services that take advantage of modern telecommunications technologies such as interactive videoconferencing, secure Internet transactions, home health monitoring and mHealth.

We work to advance telehealth program development b offering resources to healthcare providers and organizations interested in telehealth and telemedicine. We can also help healthcare organizations navigate other challenging areas in telehealth, including legal concerns, regulatory issues, appropriate technology, the implementation process and financial issues.

Find more information about gpTRAC at: www.gpTRAC.org

gpTRAC
Great Plains Telehealth Resource & Assistance Center

888-239-7092
www.gptrac.org



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