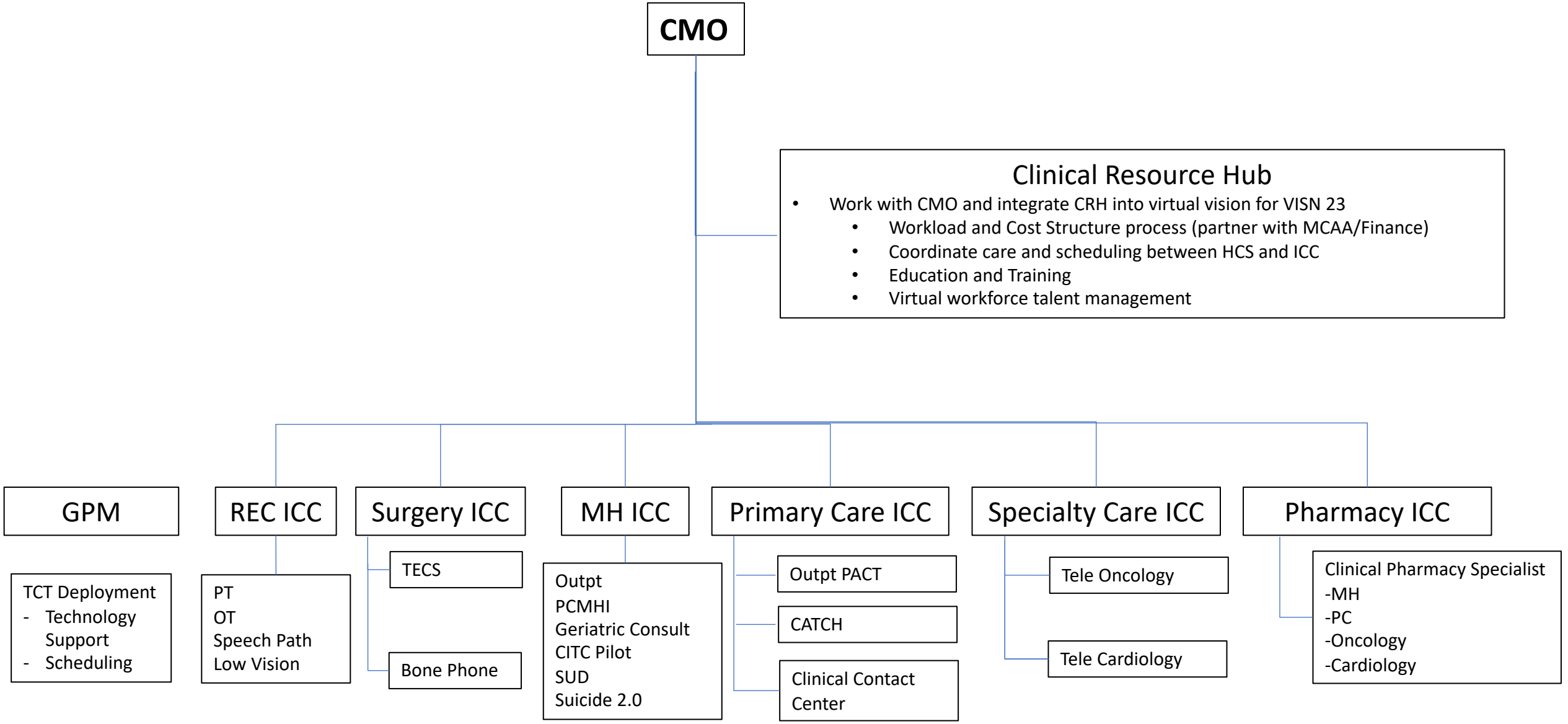
U.S. Department of Veterans Affairs
Veterans Health Administration
Midwest Health Care Network

VISN 23
Clinical Resource Hub
ELC Presentation

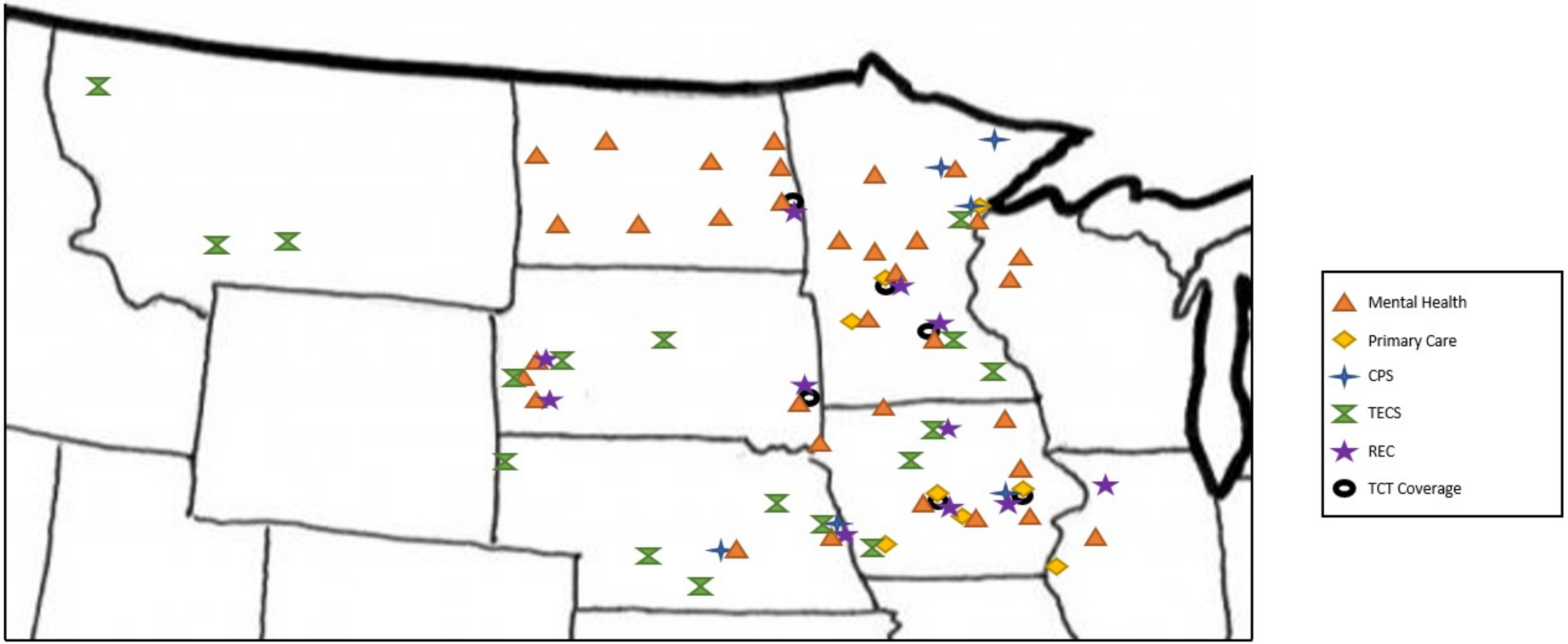
Director: Vu Le M.D.
Chief Nurse: Anita Savell DNP
HSS: Seena Mathew


CMO
Clinical Resource Hub
• Work with CMO and integrate CRH into virtual vision for VISN 23
• Workload and Cost Structure process (partner with MCAA/Finance)
• Coordinate care and scheduling between HCS and ICC
• Education and Training
• Virtual workforce talent management
GPM
TCT Deployment
- Technology Support
- Scheduling
REC ICC
PT
OT
Speech Path
Low Vision
Surgery ICC
TECS
Bone Phone
MH ICC
Outpt
PCMHI
Geriatric Consult
CITC Pilot
SUD
Suicide 2.0
Primary Care ICC
Outpt PACT
CATCH
Clinical Contact Center
Specialty Care ICC
Tele Oncology
Tele Cardiology
Pharmacy ICC
Clinical Pharmacy Specialist
-MH
-PC
-Oncology
-Cardiology

V23 CRH Staff Locality Distribution

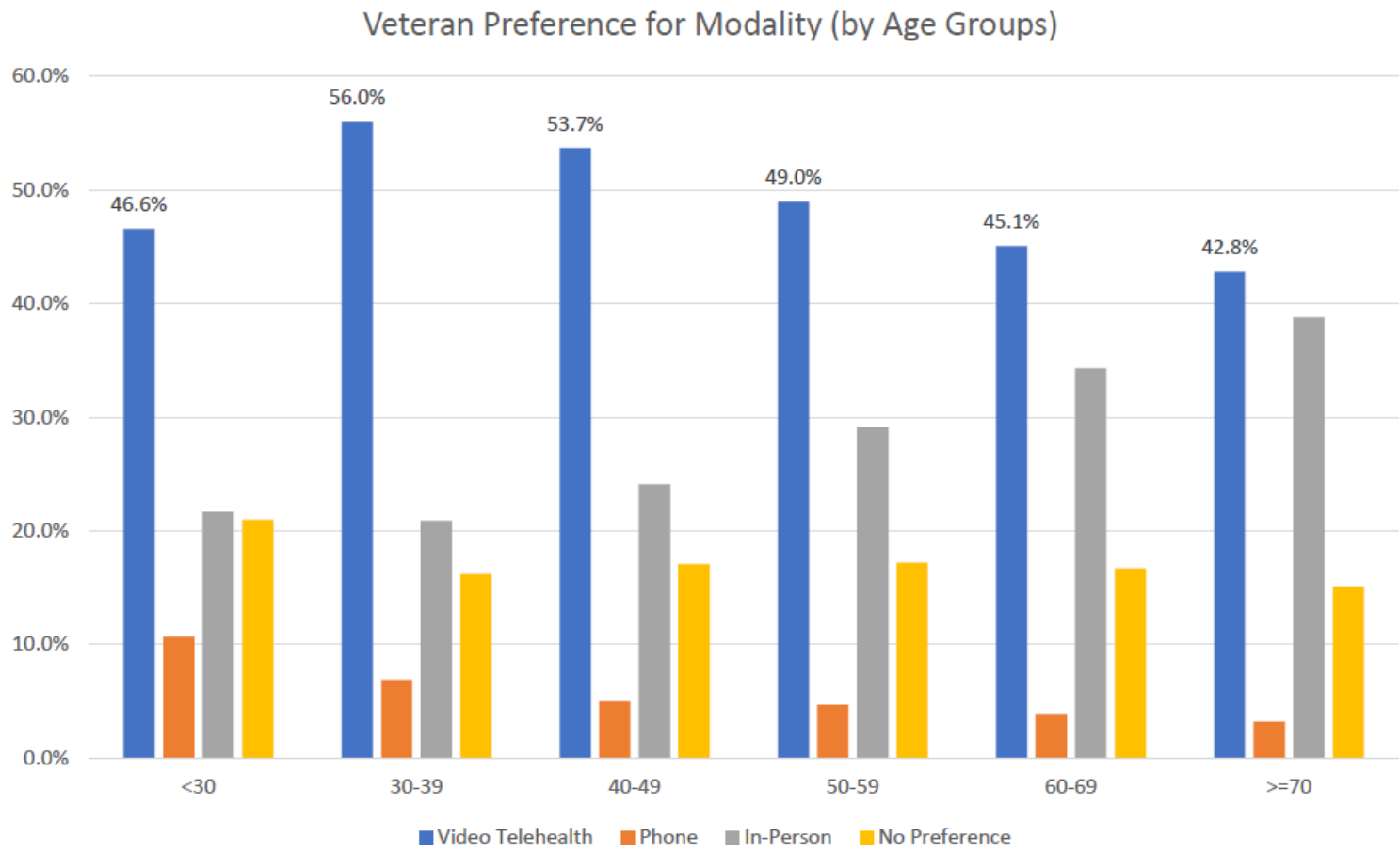


Current CRH Coverages



National V-Signals Survey-continued: Veteran Preference Data **by Age**

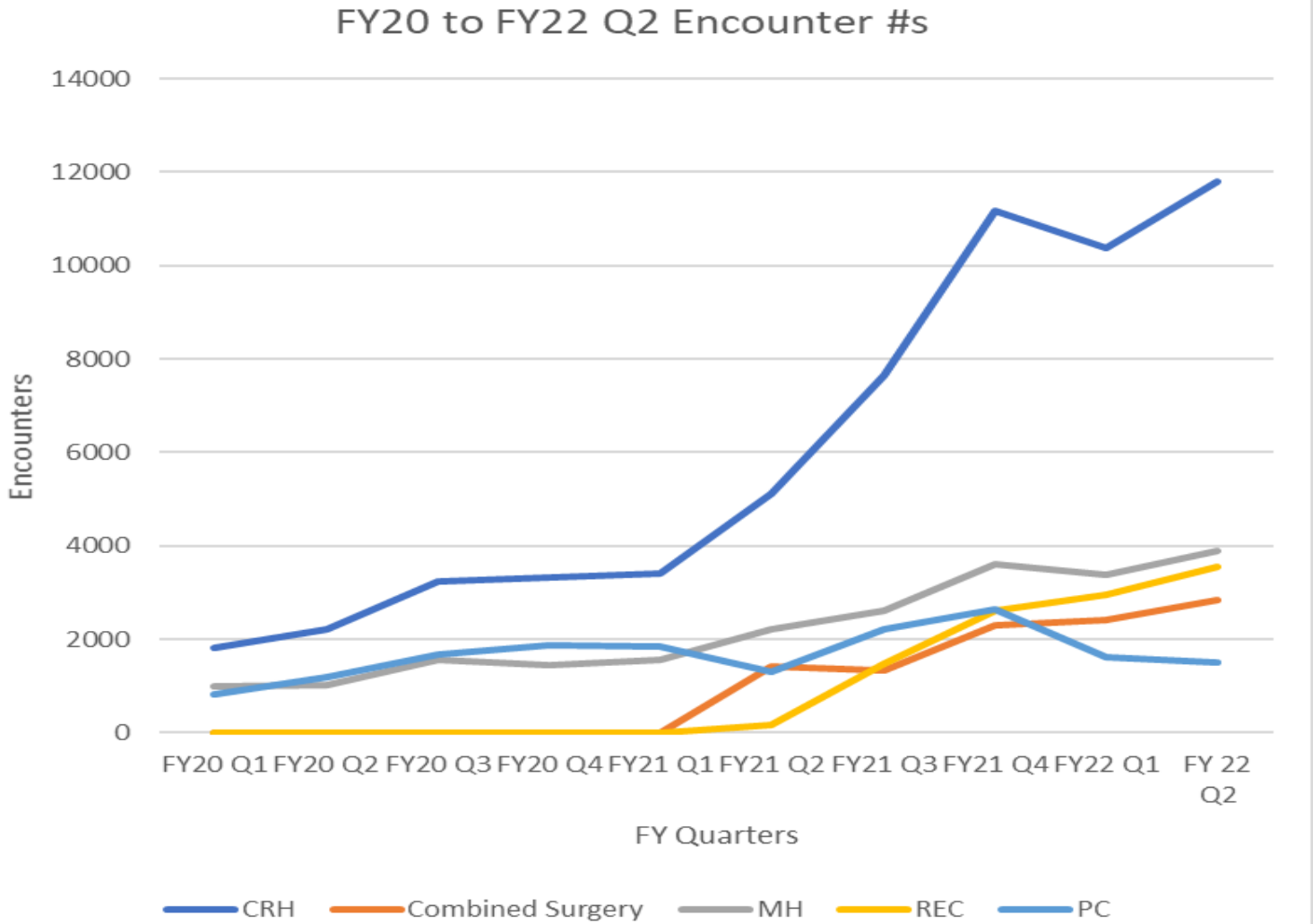
- For Veterans who have had a MH video-to-home visit, across ALL age groups, a greater % prefer video over other modalities.
- For Veterans >70 years old, nearly 43% prefer video.
- Focusing on offering Veterans the option of video (access) and a positive experience is critical.



FY22 YTD:
5/11/22 data pull

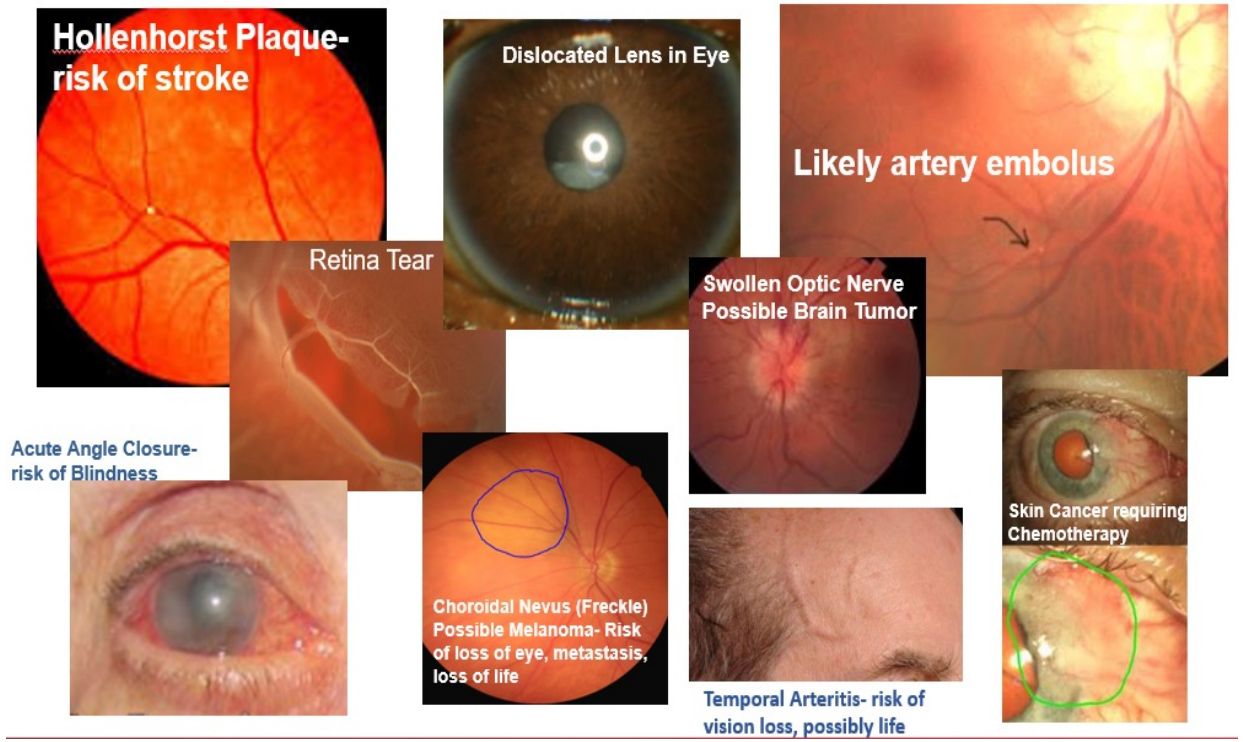
Access to Care

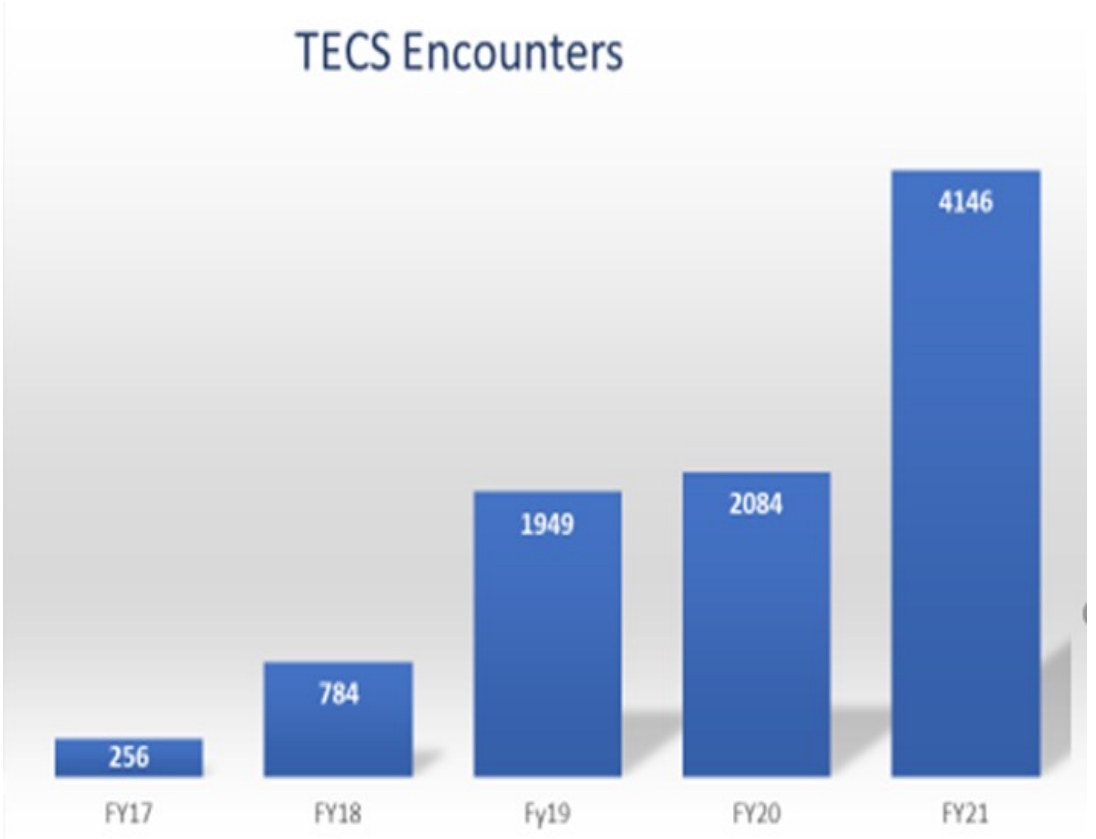
	FY20	FY 21	FY 22 Estimates
ICC	3	**5**	6
Funding Streams	1	**2**	4
FTE	18	**61.75** **98.4%**	116.75
Clinics	15	**58**	75+
Encounters	10,606	**28,418**	44,000
TCT RCT support	0	**4,500**	18,000



Technology-based Eye Care Services (TECS)

In addition to identifying hundreds of patients with Cataract, Glaucoma, Diabetes in the Eye, we find rarer diseases:





Questions?